

# Pickering

The **Pickering** group of companies are industry leaders in the manufacture and supply of reed relays, advanced switching and simulation equipment and high-quality interconnection solutions required by the global electronics sector. Our products are incorporated worldwide in the automotive, aerospace, defence, medical and instrumentation industries. We are a privately-owned company headquartered in the UK with manufacturing sites in the UK and the Czech Republic. We are directly represented in all the major geographic markets together with a worldwide network of independent sales agents.

## Quality Policy & Mission Statement

Strive to achieve 100% customer satisfaction by understanding what the customer requires and meeting those requirements without error; on time, every time. To continuously improve product quality and process efficiencies in all of our activities; by using a process approach and risk based thinking; whilst maintaining a creative work environment that respects new ideas.

Quality objectives are set annually and incorporated into our Business Strategy. The Business Strategy is committed to the continual improvement of the Quality Management System and understanding of the needs and expectations of interested parties. The Business Strategy is periodically reviewed to ensure it remains relevant to the context of the business and strategic direction for the company.

All employees and our network of agents are expected to conform to the Quality Management System and contribute towards improving its effectiveness.

## “Quality is Everybody’s Business”

John Keith Moore, founder of Pickering, 1932 – 2017

Pickering Group

Keith Moore



Pickering Group Chief Executive Officer

QMS001/100, Last Reviewed Jan 2022

